

**MICHAEL G. DOW, PHD**  
University of South Florida  
College of Behavioral and Community Sciences  
Department of Mental Health Law & Policy  
13301 N. Bruce B. Downs Blvd. Tampa, FL 33620  
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## **EDUCATION**

- Ph.D. The Pennsylvania State University, 1983  
Doctor of Philosophy in Clinical Psychology; Minor: Research Design and Statistics
- M.S. The Pennsylvania State University, 1981  
Master of Science in Clinical Psychology
- B.S. University of Oregon, 2000  
Bachelor of Science in Psychology and a Bachelor of Science in General Science

## **LICENSURE AND CERTIFICATIONS:**

Psychologist, Florida # PY0003570

## **PROFESSIONAL EXPERIENCE**

### **University of South Florida**

College of Behavioral and Community Sciences  
Department of Mental Health Law & Policy

- *Professor* (2001 - Present)
- Department of Community Mental Health
- *Professor and Director of Research* (1996-2001)
- *Associate Professor and Director of Research* (1990-1986)
- *Assistant and Director of Research* (1985-1990)

College of Arts

- Department of Psychology
- *Courtesy Faculty* (1986-1992)

### **Nova University** (Fort Lauderdale, FL)

- *Adjunct Professor* (1989-1995)

### **Independent Contractor Psychologist** (Private Practice, 1985-present)

## **GRANTS AND CONTRACT FUNDED PROJECTS**

### *External Awards*

#### Development of the Web-Based Recovery Oriented Systems Indicators (ROSI)

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Funding Agency: Florida Department of Children and Families  
Funding Level: \$20,000  
Role in Project: Principal Investigator  
Description: Develop an online version of the Recovery Oriented Systems Indicators (ROSI) Measure to assess and improve the Region's recovery focus. A SAMHSA-driven initiative.  
Dates: 2009

### Clinical Services and Supervision

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Funding Agency: Tampa Family Health Centers, Inc.  
Funding Level: \$10,000  
Role in Project: Contractor, Principal Investigator  
Description: Provision and evaluation of clinical services and supervision  
Dates: 2008

### Hillsborough County Needs Assessment Project

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Funding Agency: Hillsborough County Department of Health and Social Services  
Funding Level: \$24,000  
Role in Project: Principal Investigator  
Description: Conduct behavioral health needs assessment of the fourth-most populous county in Florida.  
Dates: 2003

### Training Disability Determination Specialists in Adult Psychopathology and Functional Limitations

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Funding Agency: Eli Lilly Corporation  
Funding Level: \$12,200  
Role in Project: Principal Investigator  
Description: Training for disability staff to evaluate medical evidence to decide if someone applying for Social Security disability benefits meets eligibility criteria based on level of psychopathology and functional limitations.  
Dates: 2003

### Department of Children & Families/Alcohol Drug Abuse & Mental Health Studies

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Funding Agency: Florida Department of Children and Families,  
Funding Level: \$438,000  
Role in Project: Co-Investigator (PI, Petrila)  
Description: Consultation and evaluation project for the state funded behavioral health care system in Florida.  
Dates: 2002-2003

### Evaluation of Florida Mental Health and Substance Abuse Agencies (Multi-year grant)

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Funding Agency: Florida Department of Children and Families,  
Funding Level: \$638,875  
Role in Project: Co-Principal Investigator (PI, Petrila); Principal Investigator  
Description: Comprehensive consultation and evaluation project for the state funded behavioral health care system in Florida.  
Dates: 2000-2001; 2001-2002

### Manasota Homeless Families Project.

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Funding Agency: Manatee Opportunity Council  
Funding Level: \$128,355  
Role in Project: Co-Principal Investigator (PI, C. Clark)  
Description: Part of a federally funded project (\$235,000) developed for the Manatee Opportunity Council.  
Dates: 1999-2000

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District 7 ADM Program Evaluation and Outcome Assessment Project (Multi-year grant)

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Funding Agency: Florida Department of Children and Families,  
Funding Level: \$1,376,379  
Role in Project: Co- Principal Investigator (PI, T. Saunders)  
Description: Comprehensive consultation and evaluation project for the state funded behavioral health care system in Central Florida.  
Dates: 1998-1999; 1999-2000; 2000-2001; 2001-2002

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Program Evaluation of Mental Health and Substance Abuse Services in District 7

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Funding Agency: Florida Department of Children and Families  
Funding Level: \$99,740  
Role in Project: Co- Principal Investigator (PI, T. Saunders)  
Description: Comprehensive consultation and evaluation project for the state funded behavioral health care system in Central Florida.  
Dates: 1997-1998

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Homelessness Prevention Project, Boley Centers for Behavioral Healthcare, Inc.

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Funding Agency: Substance Abuse and Mental Health Services Administration  
Funding Level: \$254, 295  
Role in Project: Co- Principal Investigator (PI, C. Clark)  
Description: Develop a comprehensive program providing quality housing, housing-related support services, and linkages to a wide array of psychosocial, clinical, and medical services for persons who are homeless.  
Dates: 1997-1998

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Statewide Performance Outcome Data Center (Multi-year grant)

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Funding Agency: Florida Department of Children and Families,  
Funding Level: \$716,625  
Role in Project: Co-Principal Investigator (1 year), Principal Investigator (2 years)  
Description: Creation of a performance measurement system that gathers and distributes key outcome data to policymakers.  
Dates: 1996-1997, 1997-1998, 1998-1999

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Program Evaluation of Mental Health and Substance Abuse Programs (Multi-year grant)

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Funding Agency: Florida Department of Health and Rehabilitative Services / Florida Department of Children and Families  
Funding Level: \$525,933  
Role in Project: Co-Principal Investigator (1 year), Principal Investigator (3 years)  
Description: Comprehensive consultation and evaluation project for the state funded behavioral health care system in Florida.  
Dates: 1993-1994; 1994-1995; 1995-1996

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Study of Special HIV Risk Factors for the Seriously Mentally Ill

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Funding Agency: National Institute of Mental Health  
Funding Level: \$10,945  
Role in Project: Co-Principal Investigator (PI, M. D. Knox)  
Description: Comprehensive assessment of the knowledge, attitudes and behaviors of persons with mental illness to guide the development of an effective AIDS risk reduction program.  
Dates: 1992-1993

Controlled Evaluation of the Role of Linkage Workers in Facilitating SSI Payment to the Severely Mentally Ill

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Funding Agency: Florida Department of Health and Rehabilitative Services  
Funding Level: \$13,525  
Role in Project: Principal Investigator  
Description: Subcontract for program evaluation on a \$110,000 Federal SSA grant.  
Dates: 1991-1992

AIDS: Knowledge and attitudes among mental health and substance abuse staff

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Funding Agency: Florida Department of Health and Rehabilitative Services  
Funding Level: \$29,056  
Role in Project: Co-Principal Investigator (PI, M. D. Knox)  
Description: Survey of mental health and substance abuse treatment staff to determine attitudes, knowledge, and beliefs concerning AIDS to help develop continuing education activities and enhance staff readiness.  
Dates: 1988

***Internal Awards***

Conference Support for the Florida Conference on Behavioral Healthcare Evaluation,

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Funding Agency: University of South Florida  
Funding Level: \$3,600  
Role in Project: Principal Investigator  
Description: Funding for state-wide conference on evaluation in behavioral health.  
Dates: 1995

Detection of Invalid Responses on the MMPI-2 among the Severely Mentally Ill

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Funding Agency: University of South Florida  
Funding Level: \$4,094  
Role in Project: Principal Investigator  
Description: Determine invalidating responses that misrepresent the psychological functioning of persons with serious mental illnesses and create better treatment assessment protocols.  
Dates: 1991-1992

Development of the Psychiatric Medication Noncompliance Inventory

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Funding Agency: University of South Florida  
Funding Level: \$1,000  
Role in Project: Principal Investigator  
Description: Development of a measure to assess attitudes toward use of medications in adults that affect adherence to clinical protocols for persons with SMI.  
Dates: 1989-1990

Cognitive and Neuropsychological Assessment Procedures

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Funding Agency: University of South Florida (University Medical Services Administration)  
Funding Level: \$17,495  
Role in Project: Principal Investigator  
Description: Examination of current procedures for serious mental illnesses and determine efficacy of assessment for improved procedures.  
Dates: 1989-1990

## PUBLICATIONS

### *Refereed Journal Articles*

- Clark, C., Young, M. S., & **Dow, M. G.** (2013). Can strengthening parenting couples' relationships reduce at-risk parenting attitudes? *The Family Journal*, 21(3), 306-312.
- Dow, M. G.** (2013). The roots of the recovery movement in psychiatry: Lessons learned. *Journal of Human Development, Disability, and Social Change*, 20(2), 123-124.
- Bahr, R. H., Silliman, E. R., Berninger, V. W., & Dow, M. (2012). Linguistic pattern analysis of misspellings of typically developing writers in grades 1-9. *Journal of Speech, Language, and Hearing Research* 55(6), 1587-1599. doi:10.1044/1092-4388(2012/10-0335)
- Dow, M. G.**, Boaz, T. L., & Thornton, D. (2001). Risk adjustment of Florida mental health outcomes data: Concepts, methods, and results. *The Journal of Behavioral Health Services & Research*, 28(3), 258-272. doi:10.1007/BF02287243
- Dow, M. G.**, Kearns, W. D., & Thornton, D. H. (1996). The Internet II: Future effects on cognitive behavioral practice. *Cognitive and Behavioral Practice*, 3(1), 137-157. doi:10.1016/S1077-7229(96)80035-6
- Knox, M. D., Boaz, T. L., Friedrich, M. A., & **Dow, M. G.** (1995). HIV risk factors for persons with serious mental illness. *Capsules and Comments in Psychiatric Nursing*, 2, 121-122.
- Knox, M. D., Boaz, T. L., Friedrich, M. A., & **Dow, M. G.** (1995). HIV risk factors for persons with serious mental illness. *AIDS Patient Care*, 9(4), 192-198. doi:10.1089/apc.1995.9.192
- Dow, M. G.** (1994). Behavior therapy: Clinical procedures or a clinical approach to psychological disorders? *PsycCRITIQUES*, 39(6), 629-630. doi:10.1037/034421
- Dow, M. G.**, & Boaz, T. L. (1994). Assisting clients of community mental health centers to secure SSI benefits: A controlled evaluation. *Community Mental Health Journal*, 30(5), 429-440. doi:10.1007/BF02189061
- Knox, M. D., Boaz, T. L., Friedrich, M. A., & **Dow, M. G.** (1994). HIV risk factors for persons with serious mental illness. *Community Mental Health Journal*, 30(6), 551-563. doi:10.1007/BF02188592
- Sacco, W. P., Dumont, C. P., & **Dow, M. G.** (1993). Attributional, perceptual, and affective responses to depressed and nondepressed marital partners. *Journal of Consulting and Clinical Psychology*, 61(6), 1076-1082. doi:10.1037/0022-006X.61.6.1076
- Dow, M. G.**, & Knox, M. D. (1991). Mental health and substance abuse staff: HIV/AIDS knowledge and attitudes. *AIDS Care*, 3(1), 75-87. doi:10.1080/09540129108253049
- Dow, M. G.**, Verdi, M. B., & Sacco, W. P. (1991). Training psychiatric patients to discuss medication issues: Effects on patient communication and knowledge of medications. *Behavior Modification*, 15(1), 3-21. doi:10.1177/01454455910151001
- Weinberg, R. B., Cotton, D. A., & **Dow, M. G.** (1991). Cognitive-behavioral training in public sector psychology at the Florida Mental Health Institute. *The Behavior Therapist*, 14, 235-238.
- Dow, M. G.**, Knox, M. D., & Cotton, D. A. (1990). Administrative challenges to working with HIV-positive clients: Experiences of mental health and substance abuse program directors in Florida. *AIDS Patient Care*, 4(3), 43-48.
- Dow, M. G.**, Knox, M. D., & Cotton, D. A. (1989). Administrative challenges to working with HIV-positive clients: Experiences of mental health and substance abuse program directors in Florida. *Journal of Mental Health Administration*, 16(2), 80-90. doi:10.1007/BF02521385

- Knox, M. D., **Dow, M. G.**, & Cotton, D. A. (1989). Mental health care providers: The need for AIDS education. *AIDS Education and Prevention, 1*(4), 285-290.
- Miller, I. W., Norman, W. H., Keitner, G. I., Bishop, S. B., & **Dow, M. G.** (1989). Cognitive-behavioral treatment of depressed inpatients. *Behavior Therapy, 20*(1), 25-47.  
doi:10.1016/S0005-7894(89)80116-9
- Norman, W. H., Miller, I. W., & **Dow, M. G.** (1988). Characteristics of depressed patients with elevated levels of dysfunctional cognitions. *Cognitive Therapy and Research, 12*(1), 39-51. doi:10.1007/BF01172779
- Dow, M. G.**, & Craighead, W. E. (1987). Social inadequacy and depression: Overt behavior and self-evaluation processes. *Journal of Social and Clinical Psychology, 5*(1), 99-113.  
doi:10.1521/jscp.1987.5.1.99
- Miller, I. W., Norman, W. H., Bishop, S. B., & **Dow, M. G.** (1986). The Modified Scale for Suicidal Ideation: Reliability and validity. *Journal of Consulting and Clinical Psychology, 54*(5), 724-725. doi:10.1037/0022-006X.54.5.724
- Miller, I. W., Norman, W. H., & **Dow, M. G.** (1986). Psychosocial characteristics of "double depression." *The American Journal of Psychiatry, 143*(8), 1042-1044.
- Dow, M. G.** (1985). Peer validation and idiographic analysis of social skill deficits. *Behavior Therapy, 16*(1), 76-86. doi:10.1016/S0005-7894(85)80057-5
- Dow, M. G.** (1985). Peer validation and idiographic analysis of social skill deficits. *Behavior Therapy, 16*(1), 76-86. doi:10.1016/S0005-7894(85)80057-5
- Dow, M. G.**, Biglan, A., & Glaser, S. R. (1985). Multimethod assessment of socially anxious and socially nonanxious women. *Behavioral Assessment, 7*(3), 273-282.
- Dow, M. G.**, Craighead, W. E., & Borkovec, T. D. (1983). Instructional demand and pretesting in the assessment of social anxiety. *Behavior Therapy, 14*(2), 326-332.  
doi:10.1016/S0005-7894(83)80122-1
- Glaser, S. R., Biglan, A., & **Dow, M. G.** (1983). Conversational skills instruction for communication apprehension and avoidance: Evaluation of a treatment program. *Communication Research, 10*(4), 582-613. doi:10.1177/009365083010004008
- Bricker, D. D., & **Dow, M. G.** (1980). Early intervention with the young severely handicapped child. *Journal of the Association for the Severely Handicapped, 5*, 130-142.

#### *Book Chapters*

- Clark, C. F., **Dow, M. G.**, & Knox, M. D. (2006). Identifying and treating depression, anxiety, and dementia. In J. Beal, J. J. Orrick & K. Alfonso (Eds.), *HIV/AIDS: Primary care guide* (pp. 383-402). Norwalk, CT, US: Crown House Publishing Limited.
- Clark, C., **Dow, M. G.**, & Knox, M. D. (2005). Treatment of mental health issues. In C. R. Steinhart, J. J. Orrick & K. Simpson (Eds.), *HIV/AIDS primary care guide* (2nd ed.). Gainesville, FL: Florida AIDS Education and Training Center.
- Clark, C., **Dow, M. G.**, & Knox, M. D. (2002). Treatment of mental health issues. In C. R. Steinhart, J. J. Orrick & K. Simpson (Eds.), *HIV/AIDS primary care guide* (pp. 341-352). Gainesville, FL: Florida AIDS Education and Training Center.
- Dow, M. G.**, Boaz, T. L., & Ward, J. C. (2002). Case mix adjustment of Children's Functional Assessment Rating Scale. In C. Newman, C. J. Liberton, K. Kutash & R. M. Friedman (Eds.), *The 15th annual research conference proceedings, a system of care for children's mental health, expanding the research base*. Tampa, FL: University of South Florida.
- Dow, M. G.**, & Rich, A. (2001). Social competence. In W. E. Craighead & C. B. Nemeroff (Eds.), *The Corsini encyclopedia of psychology and behavioral science* (3rd ed., pp. 1555-1557). New York, NY: Wiley.

- Dow, M. G., Boaz, T. L., & Thornton, D.** (2000). Risk adjustment of the Florida Mental Health Outcomes Data: Concepts, methods, and results. In K. M. Coughlin (Ed.), *Behavioral Outcomes & Guidelines Sourcebook* (pp. 364-378). New York, NY: Faulkner and Gray.
- Dow, M. G.** (1998). Depression and HIV disease. In M. D. Knox & C. H. Sparks (Eds.), *HIV and community mental healthcare* (pp. 161-177). Baltimore, MD: Johns Hopkins University Press.
- Miller, I. W., Norman, W. H., & **Dow, M. G.** (1998). Depression. In E. A. Blechman & K. Brownell (Eds.), *Handbook of behavioral medicine for women* (pp. 399-418). New York, NY: Pergamon.
- Dow, M. G.** (1994). Social inadequacy and social skill. In L. W. Craighead, W. E. Craighead, A. E. Kazdin & M. J. Mahoney (Eds.), *Cognitive and behavioral interventions: An empirical approach to mental health problems* (pp. 123-140). Needham Heights, MA, US: Allyn & Bacon.
- Dow, M. G.** (1993). Affective disorders. In A. S. Bellack & M. Hersen (Eds.), *Handbook of behavior therapy in the psychiatric setting* (pp. 251-268). New York, NY, US: Plenum Press.
- Miller, I. W., Norman, W. H., & **Dow, M. G.** (1988). Depression. In E. A. B. K. D. Brownell (Ed.), *Handbook of behavioral medicine for women* (pp. 399-418). Elmsford, NY, US: Pergamon Press.
- Curran, J. P., Faraone, S. V., & **Dow, M. G.** (1985). Inpatient treatment of schizophrenia and other psychotic disorders. In M. Hersen (Ed.), *Practice of inpatient behavior therapy: A clinical guide* (pp. 113-139). New York, NY: Grune & Stratton.
- Craighead, W. E., Kennedy, R. E., Raczynski, J. M., & **Dow, M. G.** (1984). Affective disorders-unipolar. In S. M. Turner & M. Hersen (Eds.), *Adult psychopathology: A behavioral perspective* (pp. 184-194). New York, NY: Wiley.
- Dow, M. G., & Craighead, L. W.** (1984). Cognition and social inadequacy: Relevance in clinical populations. In P. Trower (Ed.), *Radical approaches to social skills training* (pp. 227-259). New York NY: Methuen.
- Biglan, A., & **Dow, M. G.** (1981). Toward a second-generation model: A problem specific approach. In L. Rehm (Ed.). In L. Rehm (Ed.), *Behavior therapy for depression: Present status and future directions* (pp. 97-121). New York, NY: Academic Press: Academic Press.

## CONFERENCE PRESENTATIONS

### *International*

- Dow, M. G.** (2001, October). *Comparing mental health agencies on consumer satisfaction and functional change: Application of case-mix methods*. In T. Pape (Chair), Advanced Methods, Applications, and Implications--Policy. Panel presented at the meeting of the International Conference on Objective Measurement, Chicago, IL.
- Dow, M. G., & Boaz, T. L.** (2001, October). *Case mix adjustment of mental health outcomes data: Concepts and methods*. In T. Pape (Chair), Advanced Methods, Applications, and Implications--Policy. Panel presented at the meeting of the International Conference on Objective Measurement, Chicago, IL.
- Dow, M. G.** (2000, July). *Marital communication and depression*. In K. Moore (Chair), Depression, Distress, and Marriage. Panel presented at the meeting of the International Council of Psychologists (ICP), Padua, Italy.

- Dow, M. G.** (1997, June). *Development and use of "user friendly" assessments of consumer satisfaction and functional level: Florida's experience*. Paper presented at the meeting of the International Association of Psychosocial Rehabilitation Facilities, Vancouver, BC, Canada.
- Dow, M. G.** (1995, November). *Internet: Effects on research and publications*. In M. G. Dow (Chair), How should AABT assist in the peer review and dissemination of research results in the information age? Panel presented at the meeting of the Association for Advancement of Behavior Therapy, Washington, DC.
- Dow, M. G., & Boaz, T. L.** (1995, November). *Assisting clients of community mental health centers to secure SSI benefits*. Paper presented at the meeting of the Association for Advancement of Behavior Therapy, Washington, DC.
- Knox, M. D., & Dow, M. G.** (1989, June). *Staff discomfort in working with the HIV-spectrum patients*. Paper presented at the meeting of the International Conference on AIDS, Montreal, QB, Canada.
- Ward, J. C., & Dow, M. G.** (1986, August). *Community support services for the chronically mentally ill: The day alternative to residential treatment project*. Paper presented at the meeting of the American Psychological Association, Washington, DC.
- Miller, I. W., Norman, W. H., **Dow, M. G.**, & Keitner, G. I. (1985, November). *Cognitive behavioral treatment of depressed inpatients*. Paper presented at the meeting of the Association for the Advancement of Behavior Therapy, Houston, TX.
- Dow, M. G.** (1984, November). *Peer validation and idiographic analysis of social skills deficits*. Paper presented at the meeting of the Association for the Advancement of Behavior Therapy, Philadelphia, PA.
- Faraone, S. V., & **Dow, M. G.** (1984, November). *A computer program for Markov chain analysis*. Paper presented at the meeting of the Association for the Advancement of Behavior Therapy, Philadelphia, PA.
- Dow, M. G.**, Craighead, L. W., & Borkovec, T. D. (1981, November). *Demand characteristics and pretesting in the behavioral assessment of social anxiety*. Paper presented at the meeting of the Association for the Advancement of Behavior Therapy, Toronto, ON, Canada.
- Dow, M. G.**, Jarrett, R. B., & Smucker, M. R. (1981, November). *Internships in behavioral psychology*. Poster presented at the meeting of the Association for the Advancement of Behavior Therapy, Toronto, ON, Canada.
- Dow, M. G.**, & Craighead, L. W. (1980, November). *Advancement of behavior therapy*. In R. E. Nelson (chair), Interpersonal processes in depression. Paper presented at the meeting of the Association for the Advancement of Behavior Therapy, New York, NY.
- Dow, M. G.**, & Jarrett, R. B. (1980, November). *Internships in behavioral psychology*. Poster presented at the meeting of the Association for the Advancement of Behavior Therapy, New York, NY.
- Dow, M. G.**, Glaser, S. R., & Biglan, A. (1979, December). *The relevance of specific conversational behaviors to ratings of social skill: A review and experimental analysis*. Paper presented at the meeting of the Association for the Advancement of Behavior Therapy, San Francisco, CA.

#### *National*

- Winarski, J., & Dow, M. G.** (2010, June). *Self-Assessment/Planning Tool for Implementing Recovery-Oriented Mental Health Services (SAPT)*. Paper presented at the meeting of the United States Rehabilitation Association (USPRA), Boise, ID.



- Dow, M. G., Boaz, T. L., & Ward, J. C.** (2002, March). *Case mix adjustment of Children's Functional Assessment Rating Scale (CFARS)*. Paper presented at the meeting of the System of Care for Children's Mental Health: Expanding the Research Base, Tampa, FL.
- Boaz, T. L., & Dow, M. G.** (1999, August). *Risk-adjusting the Florida outcomes: Relationships among independent and dependent variables*. Paper presented at the meeting of the Mental Health Outcomes Risk-Adjustment: A National Research Development Conference, Spokane, WA.
- Dow, M. G., & Boaz, T. L.** (1999, August). *Alternative procedures for risk-adjusting the Florida outcomes: Methods of analysis*. Paper presented at the meeting of the Mental Health Outcomes Risk-Adjustment: A National Research Development Conference, Spokane, WA.
- Dow, M. G., Boaz, T. L., & Teague, G. B.** (1999, August). *The Florida state outcomes project*. Paper presented at the meeting of the Mental Health Outcomes Risk-Adjustment: A National Research Development Conference, Spokane, WA.
- Dow, M. G., & Thornton, D.** (1999, June). *The Florida outcome evaluation system for public mental health and substance abuse providers*. Paper presented at the meeting of the Association for Health Services Research, Chicago, IL.
- Dow, M. G., Ward, J. C., & Boaz, T. L.** (1997, February). *Outcome evaluation of Florida's mental health and substance abuse programs: Issues, procedures, and results*. Paper presented at the meeting of the National Association of State Mental Program Directors (NASMHPD), Washington, DC.
- Shern, D. L., Ridgely, S., Armstrong, M. I., Stiles, P. G., Boothroyd, R. A., Dow, M. G., . . . Ward, J. C.** (1997, February). *Carve-in versus carve-out versus fee for service: An evaluation of Florida's Medicaid managed care demonstration project*. Paper presented at the meeting of the National Association of State Mental Program Directors (NASMHPD), Washington, DC.
- Dow, M. G., & Ward, J. C.** (1996, June). *Further development of the Behavioral Healthcare Rating of Satisfaction (BHRS) scale*. Paper presented at the meeting of the National Conference on Mental Health Statistics, Washington, DC.
- Dow, M. G., Ward, J. C., & Thornton, D. H.** (1996, February). *User friendly assessment of consumer satisfaction: Touch screen and scanning methods for the BHRS*. Paper presented at the meeting of the National Association of State Mental Health Program Directors (NASMHPD), Washington, DC.
- Ward, J. C., Constantine, R., Dow, M. G., & Harrell, T.** (1996, February). *Performance partnerships, performance indicators, and performance based budgeting*. Paper presented at the meeting of the National Association of State Mental Health Program Directors (NASMHPD), Washington, DC.
- Ward, J. C., Dow, M. G., Harrell, T., & Constantine, R.** (1996, August). *Florida's progress toward increasing accountability for monitoring state-supported behavioral healthcare services*. Paper presented at the meeting of the American Association of Ambulatory Behavioral Healthcare, Minneapolis, MN.
- Dow, M. G., & Ward, J. C.** (1995, June). *Assessment of consumer satisfaction: Current practices and the development of the Behavioral Healthcare Rating of Satisfaction scale*. Paper presented at the meeting of the National Conference on Mental Health Statistics, Washington, DC.
- Boaz, T. L., & Dow, M. G.** (1993, January). *Assisting clients of community mental health centers to secure SSI benefits*. Paper presented at the meeting of the Conference on Rehabilitation of Children, Youth, and Adults with Psychiatric Disabilities, Tampa, FL.

- Knox, M. D., & Dow, M. G.** (1989, March). *Impediments to serving HIV-infected clients*. Paper presented at the meeting of the National Council of Community Mental Health Centers, New York, NY.
- Dow, M. G., Gibertini, M., Knox, M. D., & Ward, J. C.** (1987, June). *Self-medication training and medication compliance*. Paper presented at the meeting of the National Council of Community Mental Health Centers, Miami Beach, FL.
- Biglan, A., & Dow, M. G.** (1979, April). *Toward a "second generation" model of depression treatment: A problem specific approach*. NIMH conference held at Western Psychiatric Institute and Clinic, University of Pittsburgh. In L. Rehm (Chair), Research recommendations for the behavioral treatment of depression. Paper presented at the meeting of the National Institute of Mental Health Conference, Pittsburgh, PA.
- Biglan, A., Glaser, S. R., & Dow, M. G.** (1979, November). *Conversational skills training for social anxiety: An evaluation of its validity*. Paper presented at the meeting of the Speech Communication Association, San Antonio, TX.

#### *Regional*

- Dow, M. G.** (1996, November). *User friendly assessment of consumer satisfaction and functional level*. Paper presented at the meeting of the New England Conference on Tomorrow's Technology Today, Portland, ME.
- Dow, M. G., & Knox, M. D.** (1988, March). *AIDS: Knowledge and attitudes among mental health care providers*. Paper presented at the meeting of the Southeastern Psychological Association, New Orleans, LA.
- Dow, M. G., Thomas, G., Knox, M. D., & Ward, J. C.** (1988, March). *Understanding medication noncompliance: Development of the Psychiatric Medication Noncompliance Inventory*. Paper presented at the meeting of the Southeastern Psychological Association, New Orleans, LA.
- Dow, M. G., Verdi, M. B., Thomas, G., & Ward, J. C.** (1988, December). *Barriers to medication compliance: Emphasis on the doctor/patient relationship*. Paper presented at the meeting of the Southeastern Conference on the Chronic Patient: Care and Treatment, Jacksonville, FL.
- Ward, J. C., Naster, B. J., Hinrichs, S. H., & Dow, M. G.** (1988, December). *Verbal and physical intervention with the aggressive client: The Techniques for Effective Aggression Management (TEAM) program*. Paper presented at the meeting of the Southeastern Conference on the Chronic Patient: Care and Treatment, Jacksonville, FL.
- Dow, M. G., & Knox, M. D.** (1988, December). *AIDS: Knowledge and attitudes of mental health and substance abuse staff*. Paper presented at the meeting of the Southeastern Conference on the Chronic Patient: Care and Treatment, Jacksonville, FL.
- Thomas, G., Kaye, M. B., Gibertini, M., & Dow, M. G.** (1987, October). *The problem of medication noncompliance: Why clients stop taking their medications and what we can do about it*. Paper presented at the meeting of the Southeastern Conference on the Chronic Patient: Care and Treatment, Jacksonville, FL.
- Dow, M. G., Ward, J. C., & Thomas, G.** (1986, October). *Comprehensive day treatment of chronic psychiatric clients: The Day Alternative to Residential Treatment (DART) project*. Paper presented at the meeting of the Southeastern Conference on the Chronic Patient: Care and Treatment, Jacksonville, FL.

#### *State*

- Winarski, J., & Dow, M. G.** (2008, November). *Self-Assessment Planning Tool for Implementing Recovery Oriented Mental Health Services (SAPT)*. Paper presented at the

- meeting of the Florida Council for Community Mental Health and the Florida Psychiatric Rehabilitation Association, Naples, FL.
- Dow, M. G.** (2005, May). *Social security disability programs*. Panel presented at the meeting of the Florida Association for Community Action, Tampa, FL.
- Dow, M. G.** (2004, May). *Hillsborough County needs assessment project: Methods and results*. Paper presented at the meeting of the Florida Association for Community Action, West Palm Beach, FL.
- Dow, M. G.** (2003, July). *The role of psychologists in SSA disability programs*. Paper presented at the meeting of the Florida Psychological Association, Hutchinson Island, FL.
- Dow, M. G.** (2002, July). *The role of psychologists in SSA disability programs*. Paper presented at the meeting of the Florida Psychological Association, St. Petersburg, FL.
- Shern, D. L., Giard, J., Armstrong, M., Boothroyd, R., Robinson, P., Stiles, P., . . . Ward, J. C.** (2000, December). *Evaluation of Florida's prepaid mental health plan: Third year report*. Paper presented at the meeting of the Florida Conference on Behavioral Healthcare Evaluation, Orlando, FL.
- Boaz, T. L., & Dow, M. G.** (1999, December). *Procedures for risk adjusting the Florida Outcomes*. In M. Dow (Chair), Testing Competing Risk Adjustment Models. Panel presented at the meeting of the Florida Conference on Behavioral Healthcare Evaluation, Orlando, FL.
- Dow, M. G., Ward, J. C., & Boaz, T. L.** (1998, September). *Adult Recipient Outcomes Project: Year 1 results*. In D.L. Shern (Chair), Evaluation of Florida's Pre-paid Mental Health Plan. Paper presented at the meeting of the Conference of Florida Council for Community Mental Health and Florida Alcohol & Drug Abuse Association, Orlando, FL.
- Dow, M. G., Boaz, T. L., & Ward, J. C.** (1998, December). *Adult recipient outcomes project: Year 2 results*. In D. L. Shern (Chair), Evaluation of Florida's Pre-paid Mental Health Plan: Update and Summary of Integrated Findings. Paper presented at the meeting of the Florida Conference on Behavioral Health Care Evaluation, Clearwater Beach, FL.
- Dow, M. G., Ward, J. C., & Boaz, T. L.** (1998, December). *Florida adult outcomes project: Year 2 results*. Paper presented at the meeting of the Florida Conference on Behavioral Health Care Evaluation, Clearwater Beach, FL.
- Dow, M. G., Ward, J. C., & Boaz, T. L.** (1997, December). *Florida's mental health and substance abuse outcomes project: Year one results*. presented at the meeting of the Florida Conference on Behavioral Healthcare Evaluation, Orlando, FL.
- Dow, M. G., Ward, J. C., & Ruckert, D. R.** (1996, November). *Development of a "user friendly" software assessment suite featuring the BHRS and FARS*. Paper presented at the meeting of the Florida Conference on Behavioral Healthcare Evaluation, Orlando, FL.
- Ward, J. C., Dow, M. G., Saunders, T., Penner, K. F., & Hall, S.** (1996, November). *Implementing adult outcome measures for performance contracting and performance budgeting within Florida*. Paper presented at the meeting of the Florida Conference on Behavioral Healthcare Evaluation, Orlando, FL.
- Ward, J. C., & Dow, M. G.** (1996, May). *Functional assessment and consumer satisfaction*. Paper presented at the meeting of the Florida Ambulatory Behavioral Healthcare Association, Orlando, FL.
- Dow, M. G., & Williams, J.** (1995, November). *User friendly assessment of consumer satisfaction: Touch screen version of the BHRS scale*. Paper presented at the meeting of the Florida Conference on Behavioral Healthcare Evaluation, Orlando, FL.

- Ward, J. C., & Dow, M. G.** (1995, May). *Functional assessment and consumer satisfaction in the evaluation of behavioral services*. Paper presented at the meeting of the Florida Partial Hospitalization Association, Orlando, FL.
- Dow, M. G.** (1994, September). *Assessment of consumer satisfaction: Current practices and procedures for developing improved scales*. In J. C. Ward & M. G. Dow (Chairs), Outcome evaluation and functional assessment methodology. Symposium presented at the meeting of the Florida Council for Community Mental Health Centers, Fort Lauderdale, FL.
- Dow, M. G.** (1994, September). *Assessment of consumer satisfaction: Development of the Behavioral Healthcare Rating of Satisfaction (BHRS) scale*. In M. G. Dow (Chair), Assessment of consumer satisfaction. Symposium presented at the meeting of the Florida Conference on Behavioral Healthcare Evaluation, Orlando, FL.
- Friedrich, M. A., Boaz, T. L., Dow, M. G., & Knox, M. D.** (1993, September). *HIV risk factor intervention training for persons with severe mental illness*. Paper presented at the meeting of the Florida Council for Community Mental Health Centers, Clearwater Beach, FL.
- Dow, M. G., Boaz, T. L., & Farafante, L.** (1992, September). *Assisting mental health consumers to secure SSI benefits: A controlled evaluation*. Paper presented at the meeting of the Florida Council for Community Mental Health Centers, Daytona Beach, FL.
- Dow, M. G., & Ward, J. C.** (1989, November). *Reducing barriers to medication compliance*. Paper presented at the meeting of the Florida Partial Hospitalization Association, Jacksonville, FL [Invited].
- Dow, M. G., & Ward, J. C.** (1988, April). *Client perceptions and barriers to medication compliance*. Paper presented at the meeting of the Florida Partial Hospitalization Association, Jacksonville, FL.
- Ward, J. C., & Dow, M. G.** (1987, April). *A comprehensive approach to day treatment and consumer satisfaction*. Paper presented at the meeting of the Florida Partial Hospitalization Association, Tampa, FL.
- Dow, M. G.** (1986, October). *Depression: description, theory, and treatment*. Paper presented at the meeting of the Florida State Mental Health Association, Daytona Beach, FL.

## PROFESSIONAL ORGANIZATIONS

American Psychological Association	1985 to present
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## HONORS AND AWARDS

### *Fellowships and Scholarships*

National Institute of Mental Health Fellowship	1979-1980
The Pennsylvania State University Graduate Fellowships	1980-1981; 1982-1983

### *Service Awards*

Hillsborough County Community Action Board	2003
Association for Advancement of Behavior Therapy	1995

### *Honor Societies*

Phi Beta Kappa Society	Inducted 1978
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## **JOURNAL EDITORSHIPS AND REVIEWER ACTIVITIES**

<i>Clinical Psychology: Science and Practice</i>		
Editor		2010-present
<i>Journal of Consulting and Clinical Psychology</i>		
Associate Editor		2002-2004
Editorial Board		1990-1991
<i>Behavior Therapy</i>		
Associate Editor		1995-1996
Editorial Board		1989-1998

## **TEACHING**

### *University of South Florida*

College of Behavioral and Community Sciences		
Department of Rehabilitation and Mental Health Counseling [CORE- accredited Rehabilitation Counseling Program]		
Diagnosis and Treatment of Psychopathology	RCS 6408	2012-present
Individual Evaluation and Assessment	RCS 6220	2010-present
Practicum II	RCS 6803	2009-present
Practicum II	RCS 6455	2004
Louis de la Parte Florida Mental Health Institute		
Behavioral Health Care Minor/Major		
Field Experience	MHS4425	2013-present
Poverty and Behavioral Healthcare	MHS4931	2007
Evidence-Based Practices	MHS4408	2007
Predocotoral Psychology Internship Program		
Seminar on Disability Determination	SEM4931	2001-2008
Seminar on Depression	SEM4931	1986-1989; 1995
Seminar on Mental Status Exams	SEM4931	1992-1995

### *Adjunct Positions*

Honors College		
Poverty and Self-Sufficiency	IDH3600	2005-2010
College of Public Health		
Introduction to SAS	HSC4933	2003
Biostatistics I	PHC6050	2002
College of Medicine		
Department of Psychiatry		
Seminar on Depression		1991-1994
College of Arts and Sciences		
Department of Gerontology		
Psychopathology and Aging I		1993-1994
Psychopathology and Aging II		1994-1995
Department of Psychology		
Abnormal Psychology		1989

### *Nova University (Fort Lauderdale, FL)*

Department of Psychology		
Research Design and Statistics		1989-1995

## COMMUNITY ENGAGEMENT

Hillsborough County Community Action Board	2001-2009
University Area Community Social Services Center Chairperson, Advisory Board	2004-present
University Community Resource Center/Safehaven Vice-Chairperson, Advisory Board	2002-2004
Florida Department of Health and Rehabilitative Services Task force, Statewide Screening & Functional Assessment Database	1989

## SERVICE TO THE UNIVERSITY

### *University*

USF Council of Associate Deans for Research Acting Member	1992
USF Research Council, Member	1988-1991

### *College of Behavioral and Community Sciences*

Search Committee Member, Associate Dean for Research	2012-2013
Tenure and Promotion Committee, Member	2009-2011

### *Department of Rehabilitation and Mental Health Counseling*

Tenure and promotion committee, Member	2012-2013
Faculty search committee Member	2009-2013
Chairperson	2011-2012

### *Louis de la Parte Florida Mental Health Institute*

Tenure and Promotion Committee, Member	2005-2008; 2010-2014
Tenure and Promotion Committee, Chairperson	2008-2010
FMHI Internship Selection Committee	2001-2008
FMHI Internship Training Committee	1986-1992; 2005-present
Salary Equity Committee	1998-2000
Committee on Appointments, Promotions, and Tenure	1990-1995
Committee on Relationships between FMHI &USF Psychology Department	1989
Search Committees (Member and/Chair)	1985-1990; 1995-2001
FMHI Ad Hoc Clinical Privileging Committee	1986-1987
FMHI OCO Fund Allocation Committee	1986-1988
FMHI Research Review Policy Development Committee	1986
FMHI Quality Assurance Committee	1985-1990
FMHI Clinical Records Review Committee	1985-1986
Faculty Research/Creative Scholarship Award Committee	1985-1986

### *Department of Mental Health Law & Policy*

Coordinator, IRB reviews	2005-2009
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### *Department of Community Mental Health*

Research Review Committee, Chair	1987-2001
Utilization Review Committee, Chair	1985-1986

**PROFESSIONAL DEVELOPMENT** (Current/last year only)

PDresources.org

Combat-induced PTSD (3 CEUs)	2014
The Complete Guide to Special Education (6 CEUs)	2014
Helping children learn to listen (1 CEU)	2014
Reading instruction: Documents from the National Reading Panel (3 CEUs)	2014
Therapeutic aspects of running (1 CEU)	2014
APA Report of the Sexualization of Girls (3 CEUs)	2014
Diagnosing ADHD in adults (3 CEUs)	2014
Depression (1 CEU)	2014
Lactose intolerance: Basics and beyond (2 CEUs)	2014
Preventing medical errors in behavioral health (2 CEUs)	2014
The dementias: Hope through research (1 CEU)	2014
College drinking prevention curriculum (3 CEUs)	2014
Ethics and law in Florida psychology (3 CEUs)	2014
Clinician's guide to understanding, evaluating & treating obesity (3 CEUs)	2014
Domestic Violence: Child abuse and intimate partner violence (2 CEUs)	2014
Emotional overeating: Practical management techniques (4 CEUs)	2014